



Walker Close and Brooklyn Hall

Association Inc.

Who we are!

What we do!

How we do!!

Who we are.

Walker Close is one of the nine Neighbourhood House/community Centre in Hobsons Bay

Governance structure:

Incorporated Association with Committee of Governance/Board of Management.

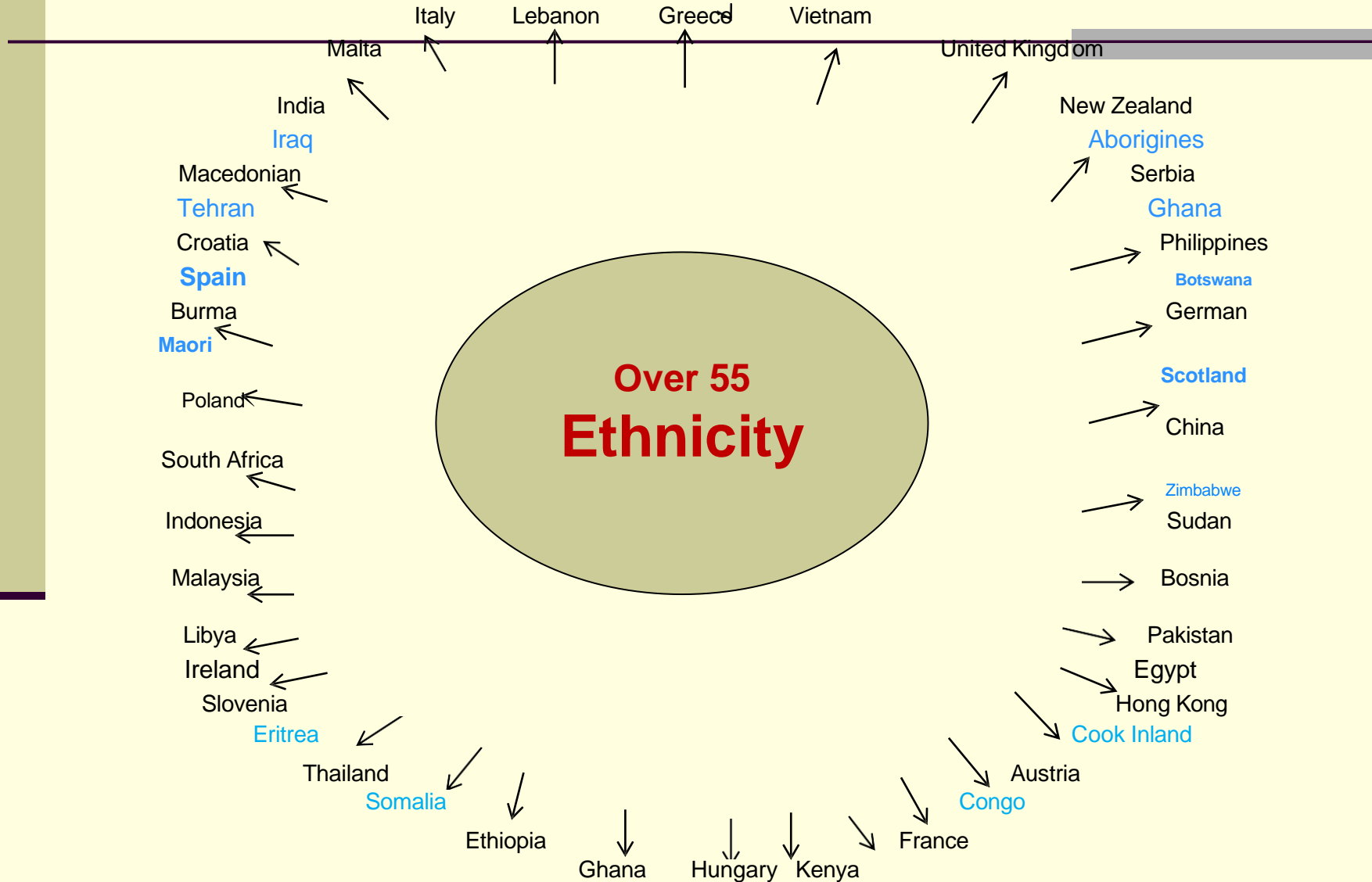
The facility: Walker Close Community Centre, **Premises:** Purpose-built stand-alone Neighbourhood House opened July 2004.



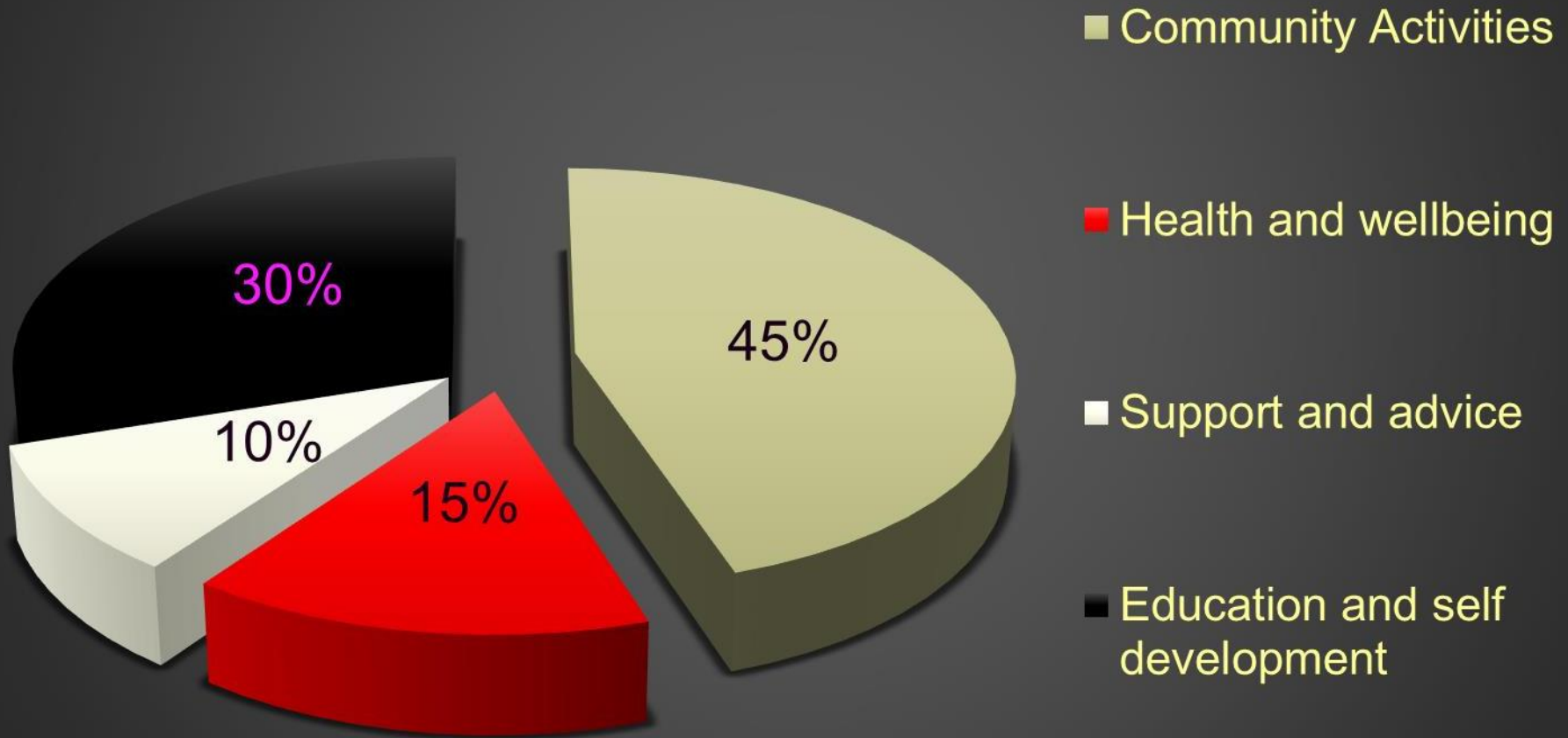
**Operating in a local setting founded on the principles of
“Community Development”**

Ethnic diversity

Altona North & Brooklyn



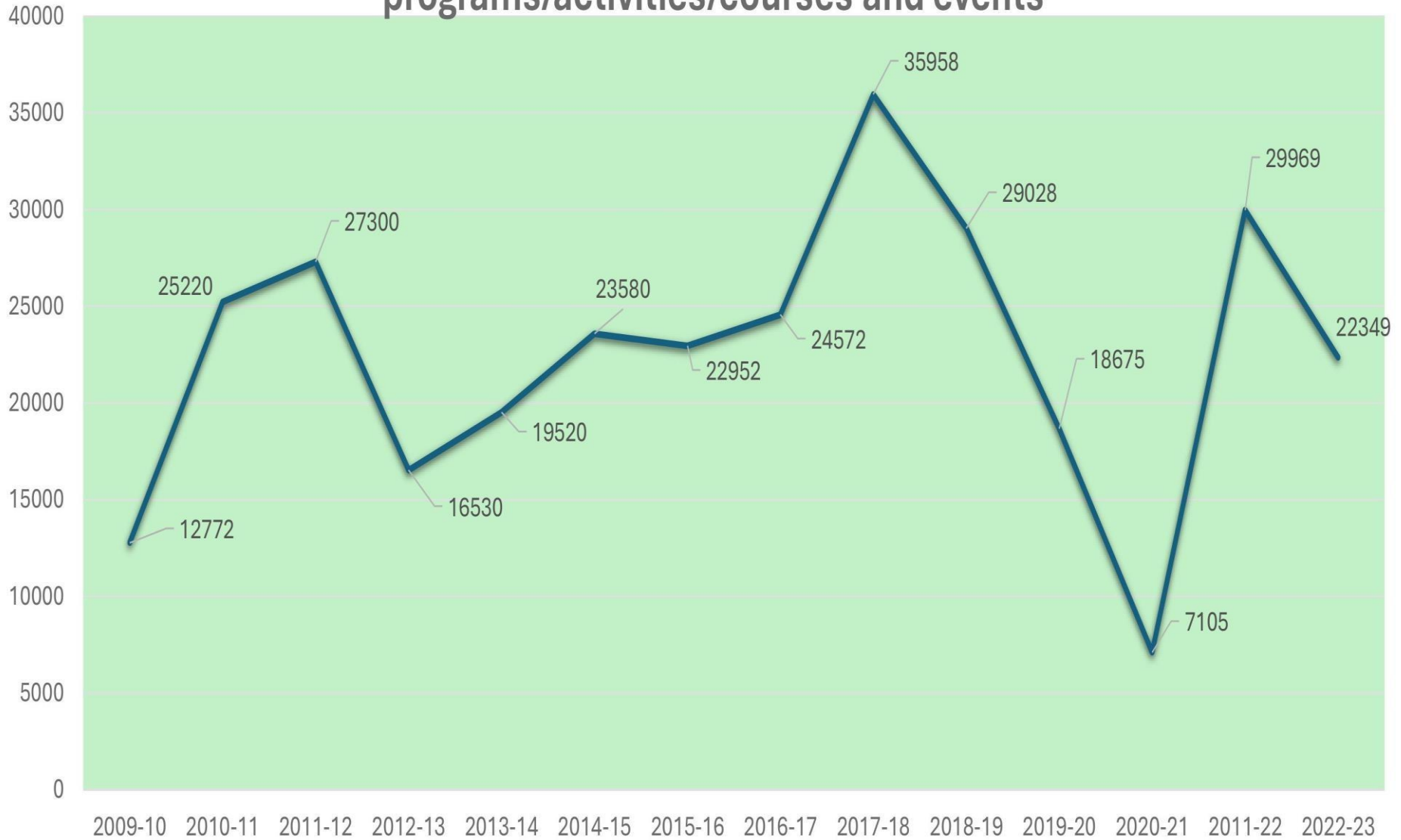
Cenrte is accessible in 4 major catagories



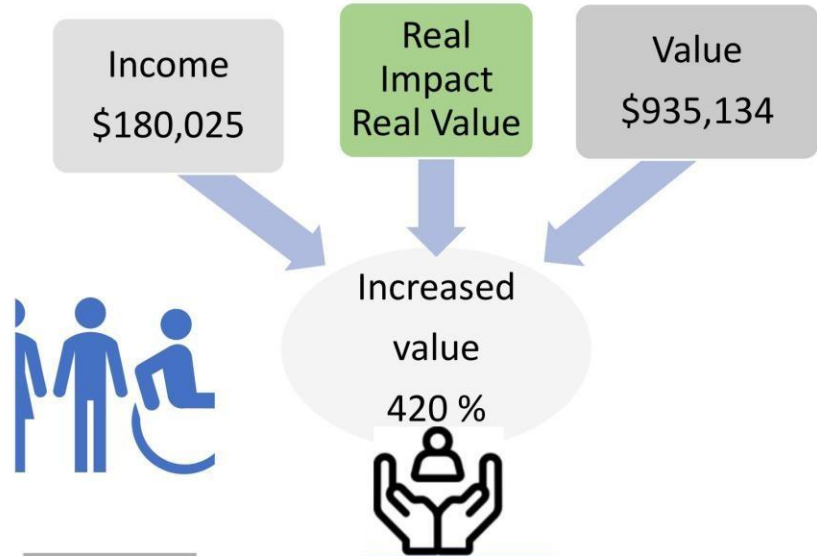
11 subsequent year program delivery Total activity sessions each year shown on the top row against corresponding years on the bott row



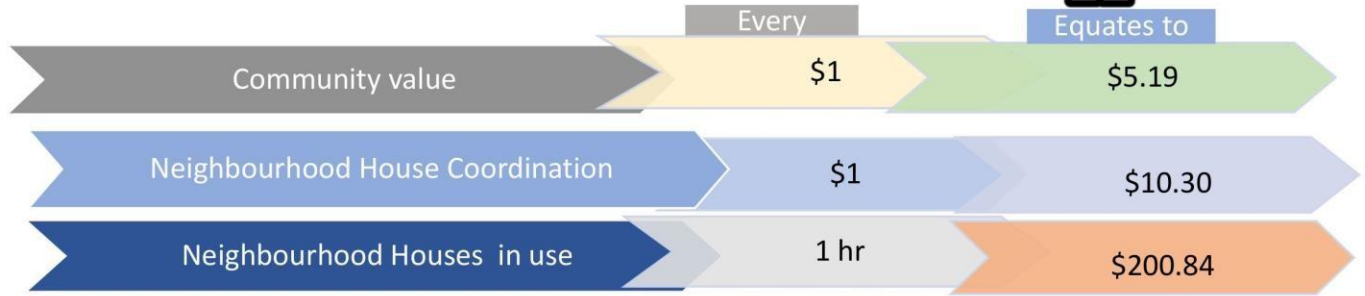
14 subsequent years number of attendance in programs/activities/courses and events



KEY FACTS – WALKER CLOSE COMMUNITY CENTRE



As part of our shared community service delivery; every year NHVIC conducts a survey of its members. and Walker Close survey outcome **Echoed 420% real value** increase community service delivery



How we do ?

- Programs and activities closely monitored
- Regularly reviewed and reflected on implementation of new programs according to community needs
- The needs are identified with summary of feed backs from service users and through research.

How we do cont..?

Develop a Strategic plan

Marketing/engagement plan

Sustainable financial plan

Succession plan, both COG/staff

Maintain good governance

Work closely with the community

Work in partnership with service providers

Work in line with state and local government requirements.

Understand very well the demographic combination of the community.

Work closely with the council in fulfilling the council social planning requirements.

Work in collaboration with the other Neighbourhood houses for the common community service goals by sharing experiences and skills.

Understanding the community

Understanding the community is entail understanding it in a number of ways.

It is important to understand the specific community you're with.

You have to get to know its people.... Their culture, their concerns, and relationships----- and to develop your own relationship as well.

For example, a Macedonian woman may become an intensively involved member of the ethnic and cultural community of her Sudanese husband. Whichever community defines your work, you will want to get to know it well.

Know the physical characteristics:



- Get a map of the community and drive and/or workarround
- Gather information as much as possible
- Describe the characteristics of

Taking the time and effort to understand your community well before embarking on a community effort will pay off in the long term.

A good way to accomplish that is to create a community description:

- A record of your exploration and findings it is good to gain a comprehensive overview of the community....
- What is now, what it's been in the past, and what it could be in the future?

Through these informationvia survey, interview, knowing who you should contact.

➤ We refer the eight dimensions Framework Module for our service delivery.

1. Physical wellness – a lack of illness and/or disability

2. Emotional wellness- an **ability** to cope and manage stress

4. Social wellness – the ability to connect with a support system of family and friends

3. Intellectual wellness –the ability to think, reason and remember

Our community development module: The Eight Dimensions of Wellness

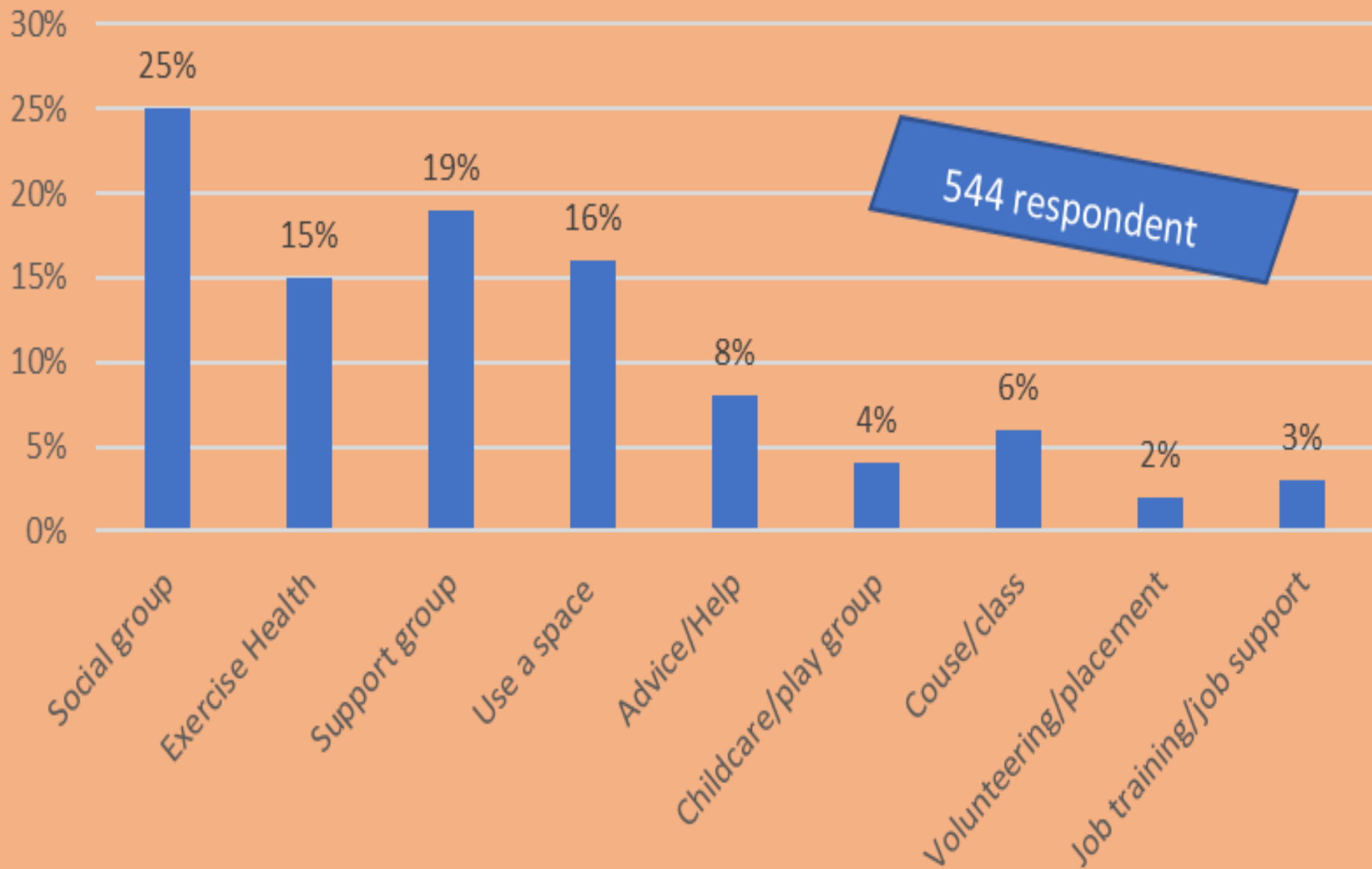
6. Spiritual wellness – a sense of purpose and meaning beyond one's self

5. Occupational wellness – The ability to work or volunteer

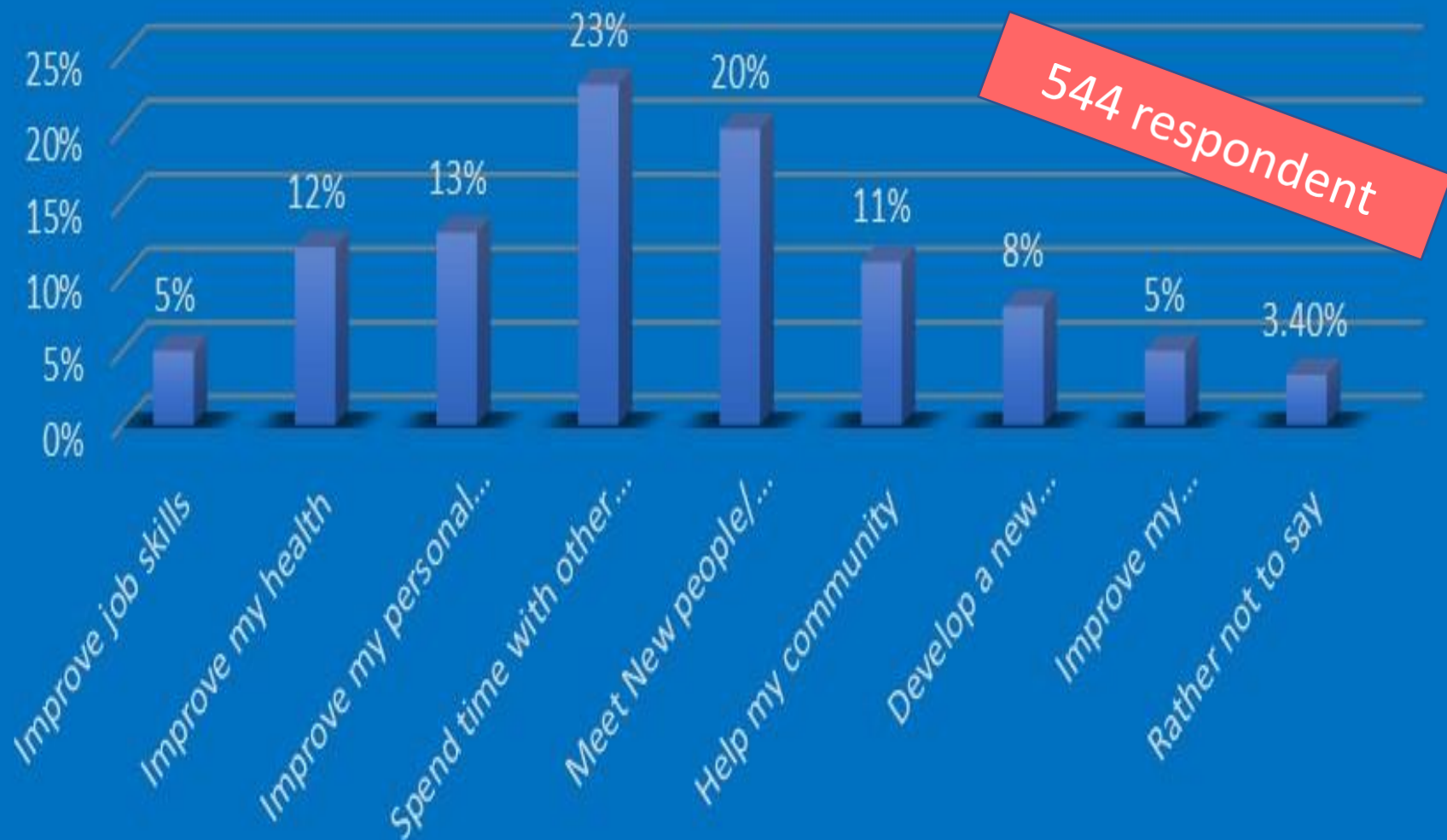
8. Financial wellness – having sufficient money to meet basic needs

7. Environmental wellness – feeling safe at home and around the community

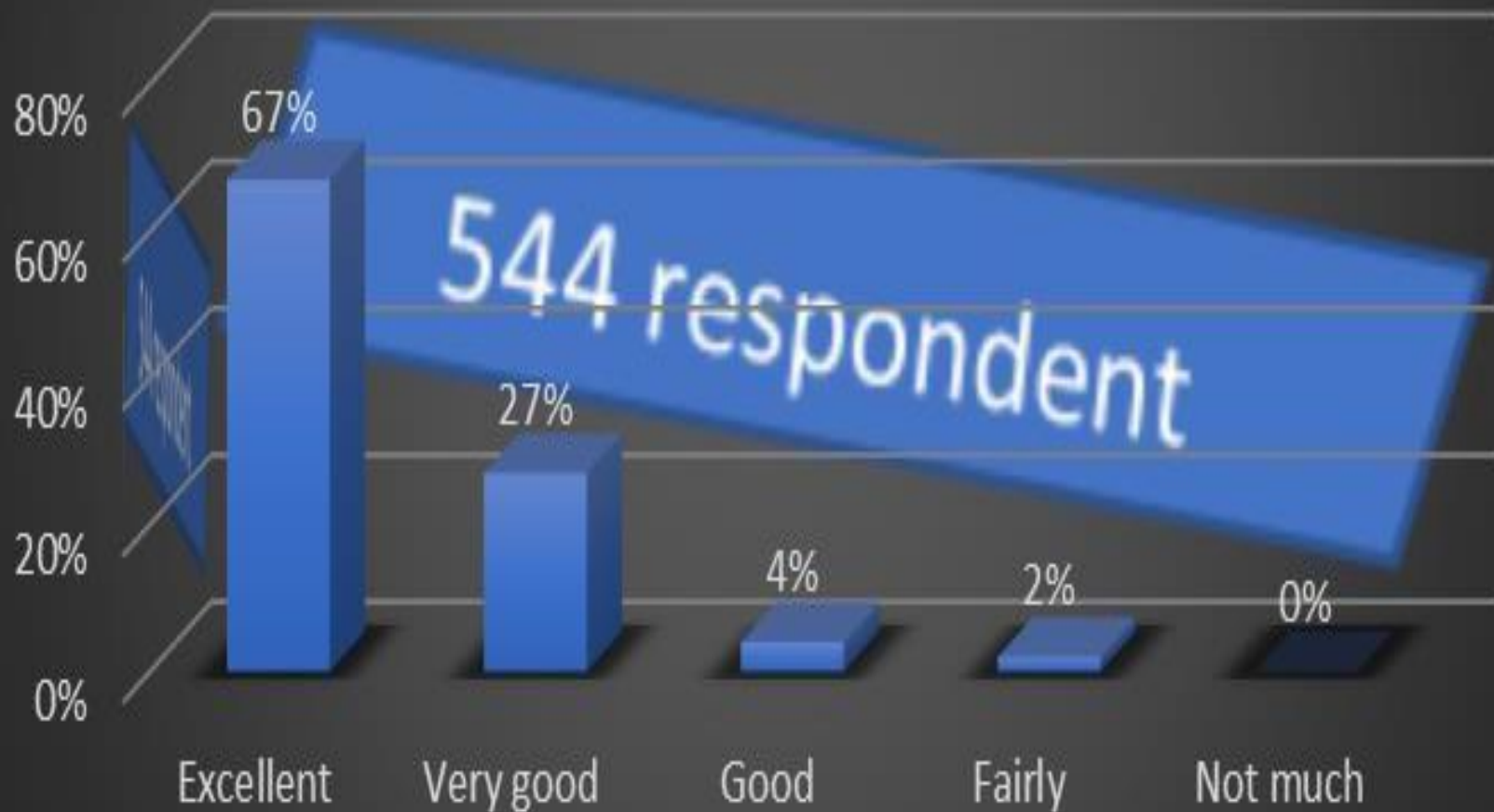
What did you come to the Centre to do today?



What is the main benefit for you in coming to the Centre?



How far you are satisfied with centre services



What to be done more?

- look at how we can further respond to community needs.
- Continue to develop strong partnerships with local service providers.
- Review, ongoing development and diversify service delivery.
- Build strong governance and sustainable reporting mechanisms.

